

# Getting to Know Enterprise Services

*Sustainability, Stewardship and  
Process Improvement*



Washington State Department of  
**Enterprise Services**

# *Our Legislative Charge*

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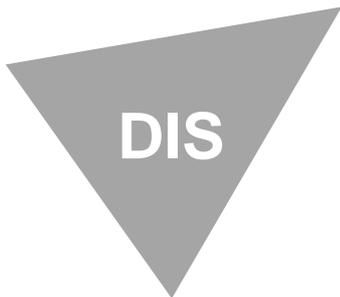
*“...To provide **centralized leadership** in **efficiently and cost-effectively** managing resources necessary to **support** the delivery of state government services...”*

SB 5931



# Combining Five Into One

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# *Enterprise Services at a Glance*

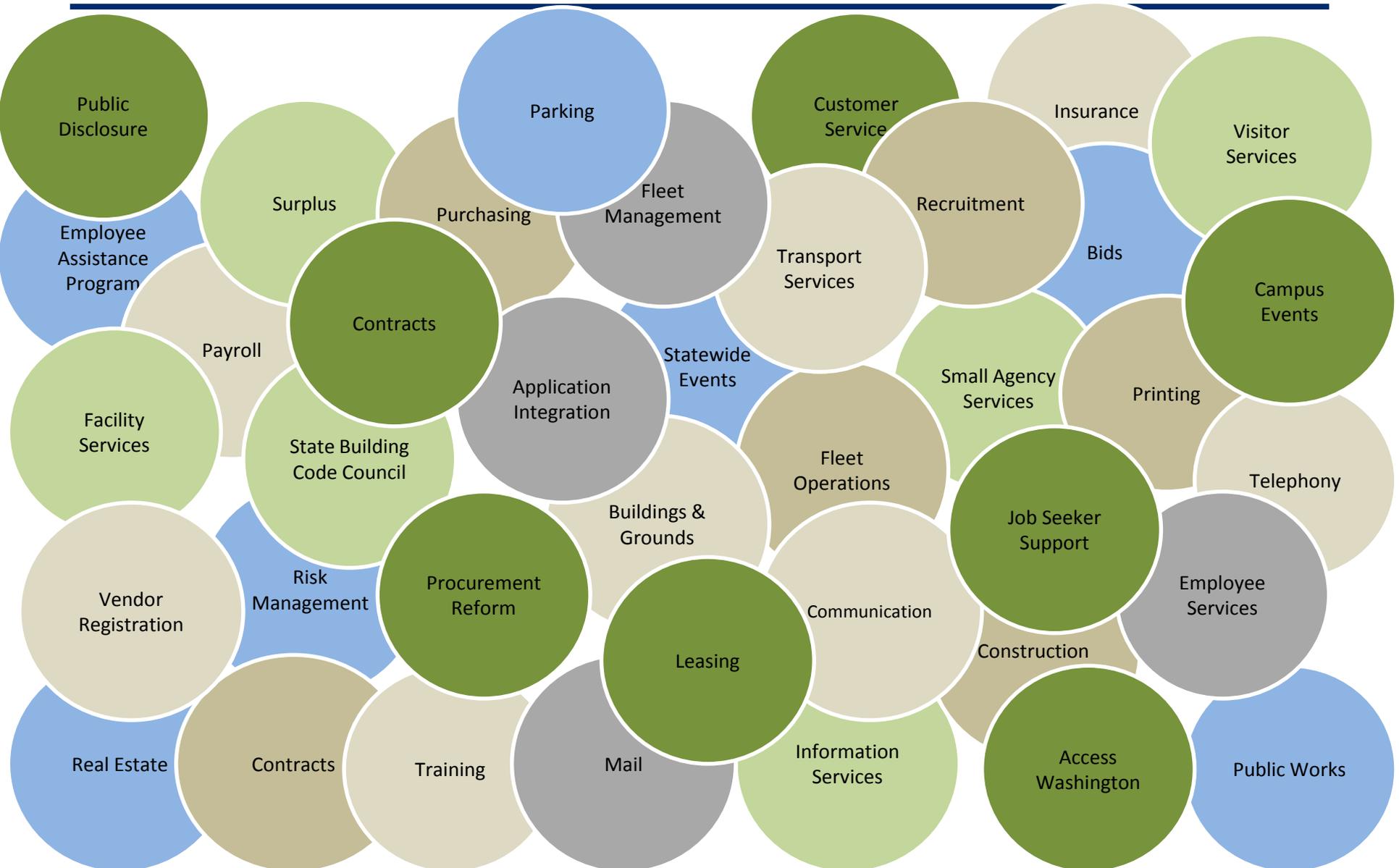
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- Approximately 1050 employees
- 8 different divisions
- Three work shifts
- 10 different work locations (Sedro Woolley, Tacoma, Olympia, Tumwater, Kelso, Yakima, Spokane)
- 50 business groups representing hundreds of services

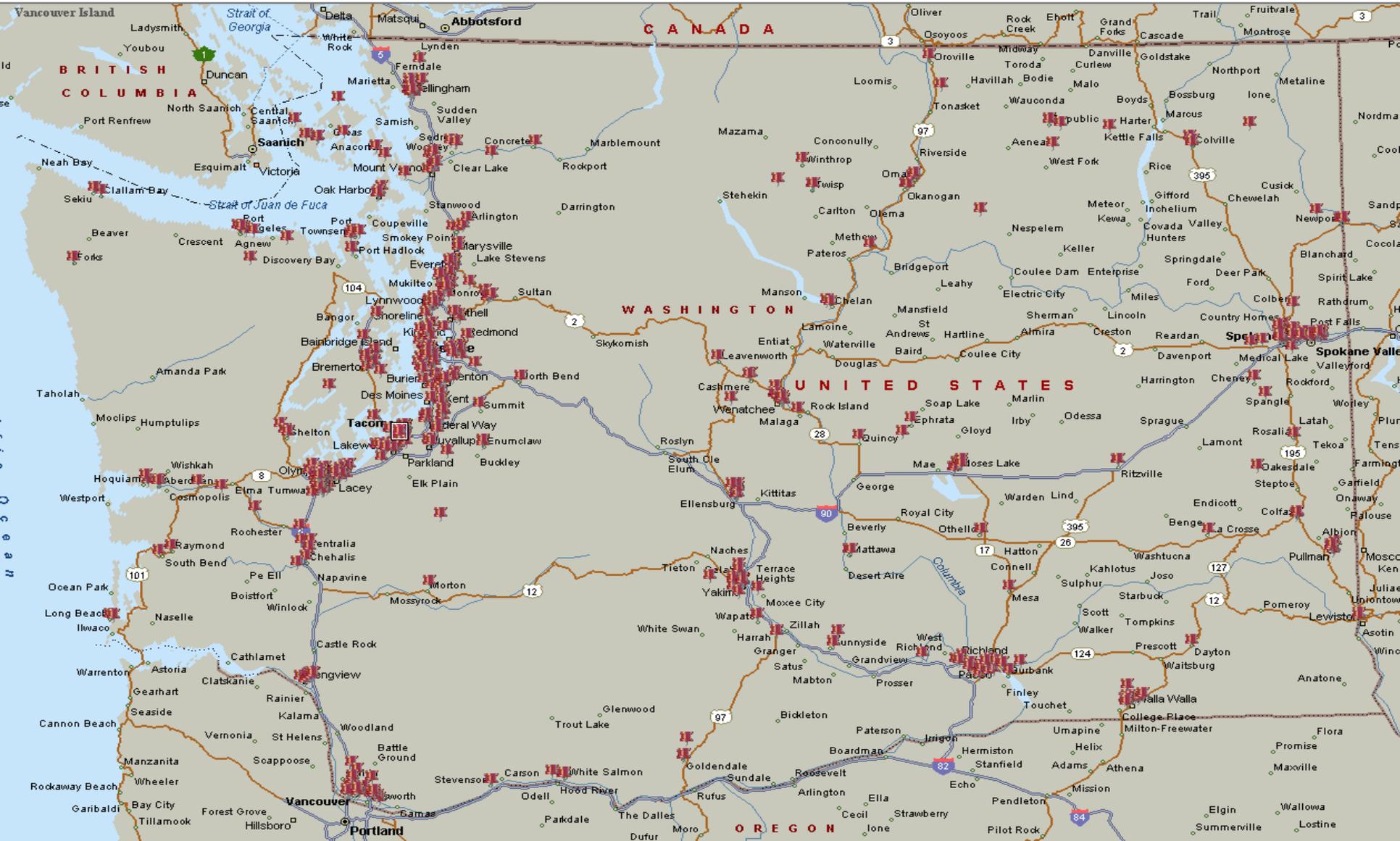


# *Our Lines of Business*

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*Manage more than 800 leases for about 12 million square feet of space across the state*



# Agency-Wide Accomplishments

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- Fleet Operations has consolidated more than 2,300 vehicles from other state agencies in since 2011. By consolidating their vehicles with DES Fleet Operations, agencies can devote more of their resources to their agency's core mission.
- Procurement Reform – standardizing purchase and service contracting for state
  - Master contracts available to county, city and tribal governments as well as qualifying non-profits



# *Contracting Accomplishments*

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- Manage \$1 billion+ in purchases annually through 1,000 contracts.
- New office supplies contract reduces costs by 21 percent and saves about \$6 million every two years.
- Identified \$4 million in overcharges in a master contract that a vendor returned to customer agencies.



# Facilities Project Accomplishments

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- The new Perry Center for Fisheries and Aquaculture Sciences at Bellingham Technical College, a DES managed construction project, recently received a 2013 Sustainability Award from the American Institute of Architects Northwest Washington Chapter.
- The U.S. Green Building Council recently awarded LEED NC Gold certification, the second highest level, for the \$50 million renovation of the historic John L. O'Brien Building.
- Installed energy-efficient lighting system in Capitol Campus parking garages saving about \$145,500 annually through lower utility bills and fewer repairs.



# Other Program Accomplishments

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- **Real Estate Services** managed the sale of the Liquor Control Board's former Seattle distribution center for more than \$23 million, one of the highest priced warehouse or distribution building sales ever in King County.
- **Consolidated Mail Services** merged an inserting production operation with DSHS reducing annual costs by \$416,000.
- **Surplus Program's** partners with the Department of Corrections and the Office of Superintendent of Public Instruction to refurbish computers and redistribute them for use by school districts across the state. In 2013, 5,950 computers with monitors were sold Washington Schools for \$27 each.



# *Legislative Priorities*

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- **2015 Priorities**
  - **SB 5074 – Veteran Hiring Preference**
  - **SB 5203 – Job Order Contracting**
  - **SB 5810 – Electronic Signatures**
  - **HB 1447 – DES Director Contract Authority**
- **2016**
  - **Small Works Roster**
  - **Small business bond limits**



# *Today at Enterprise Services*

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- Sustainability
- Stewardship
- Process Improvement

